

# **Access Statement for Upper Lynstone Caravan, Touring & Camping Park**

## **Introduction**

As a family owned park, living on the premises, we strive to ensure that all visitors can enjoy the accommodation, amenities and surroundings within Upper Lynstone. Our aim is to assist you in any way possible, whether you require help during the planning of your stay or while you are actually visiting us.

## **Pre Arrival**

We cater for touring caravans, motor homes and camping. Static caravans are available for hire. Privately owned static caravans for seasonal holiday use. We have an easily accessible web site. Our full colour brochure is available upon request free of charge, as is a copy of this statement if required. We offer fax, telephone and email contact with our customers.

## **Arrival and car parking facilities**

A wide tarmac entrance to the park offers parking for those visiting reception or the shop. The camping pitches and static caravan areas are grassed. Guests are permitted to park their vehicle on the camping pitch or next to the static caravan they have booked. More than one vehicle must be approved by the site owner.

## **Main Entrance & reception**

The park is approached via a wide tarmac driveway which leads directly to reception (and shop in the same building)

A level paved patio area gives access to the reception / shop door, which is wide enough for wheelchair access. A 900 cm high counter is provided for both the reception and shop use.

The reception and shop are on one level

Tourist information is also available.

## **Public areas - General**

The access road through the park is predominantly tarmac and includes two speed bumps. Speed limit is restricted to 5mph throughout the park.

The camping fields and static caravan areas are accessed from gravelled roadways to grassed areas.

All areas are lit at night.

Enclosed dustbin bays are located in all areas and found in the centre of most fields.

## **Public areas - showers laundry & toilet block**

### **Toilet blocks**

Two toilet blocks are located in the centre of park, they have separate entrances for male and female guests. The first has concrete steps with wooden hand rail. Three steps to the ladies measuring approx. 16 cm and three to the gents measuring approx. 15 cm. Internally the floors are level with standard w.c's and vanity style wash

basins 850mm high. The second block has level access with standard w.c and wash hand basin 870 mm high. The disabled toilet / baby changing area has level access with a 800 mm wide door the w.c has a grab rail and arm rest the sink and worktop are 750 mm High.

### Showers

The showers are located by the main tarmac driveway aprox 100 yards from reception. Access is level with wind break walls giving a 630 mm wide entrance. Each cubicle has a private changing area and seat. A single wash hand basin can be found in each shower block to a height of 870 mm.

### Laundry room

The laundry room is located next to the shower block and has level access from the road. The washing machines are top loaders. The washing up sinks are 900 mm high.

### Outdoor facilities

There is an open plan children's play area along side the main entrance to the park. The surface is all grass.

### Camping & touring

Located over two fields these areas are all grass. The camping area is open plan and gently sloping to level. The electric touring pitches are individually marked and extensively levelled. Parking alongside your tent or caravan is permitted.

Pitches are allocated on booking and staff are happy to advise on the location and suitability for any requirements you may have.

### **Static caravans**

The static holiday homes are located on grassed areas. Vehicles can be parked next to the entrance of your allocated caravan.

The caravans have one or two steps to the entrance door (no handrails).

Each comprise between 1 & 3 bedrooms sleeping a maximum of 6 guests, showeroom lounge & kitchen.

Please refer to the brochure or our web site to see the full specification of each individual type of caravan.

All holiday homes are non smoking.

Dogs are permitted in some caravans (maximum 1 dog).

Please specify on booking.

### **General**

Well behaved dogs are permitted, but must be kept on a lead whilst on site.

Nearest bus stop is opposite the entrance to the park.

No public payphones are on site. Emergency calls may be made from the office or from the main house near reception.

The coastal footpath adjoins the camping area.

We have tried to be as accurate as possible in this statement. However we are always willing to give further information on any aspect of the park which you may require to meet any particular needs.